

# NOTE of CLAIM

Please print and fill out this document and send it along with your goods of return.

Name: \_\_\_\_\_

Date: \_\_\_\_\_

Address: \_\_\_\_\_

Invoice number: \_\_\_\_\_

Zip code: \_\_\_\_\_

City: \_\_\_\_\_

Country: \_\_\_\_\_

Telephone: \_\_\_\_\_

E-mail: \_\_\_\_\_

In case your product is out of stock, refund will be made to same account as you used paying on the webshop.

If we have questions we will contact you by e-mail.

Article no.	Colour	Size	Number	Claim (please explain what is wrong with your product)

**Further comments:**

**Send this note and your goods of return to:**

BePrime  
v/Primetime Nordic A/S  
Roholmsvej 4B  
DK-2620 Albertslund  
Denmark

**CLAIM:** If a delivered product is damaged or otherwise defective, please fill out the complaint form and send it to us together with the defective product. Mark the package with "CLAIM". We will evaluate the product and if defective, we will then send a new product to you for free. We will refund postage equal to ordinary postal tariff rates. The goods are your responsibility until they reach our Warehouse. If the product is sold out, we will instead return the originally amount to your account.